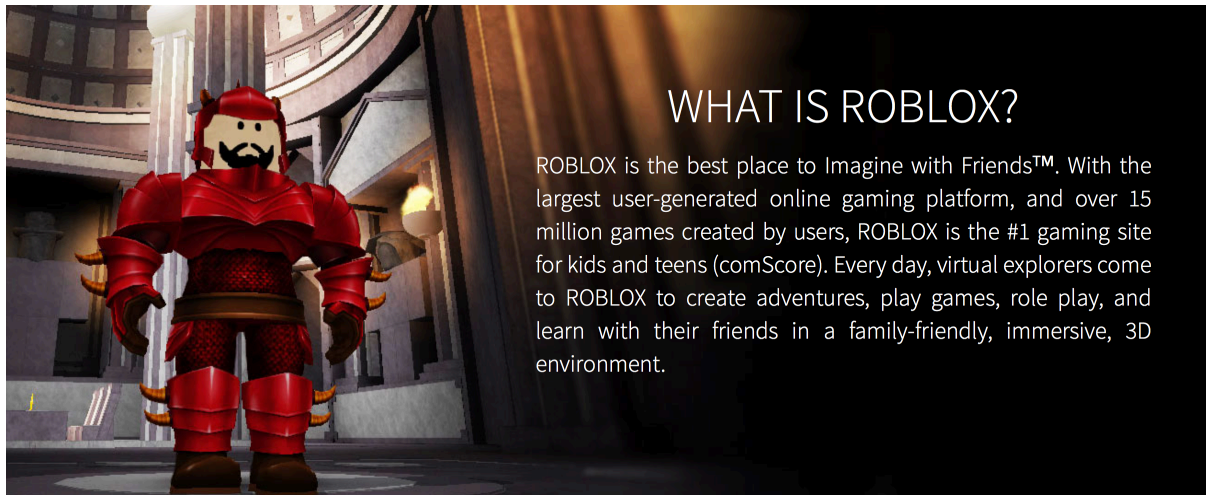


# Roblox

The website

<https://www.roblox.com>



Reviews and further detail about game – need to scroll down and open up using arrows

<https://www.common sense media.org/website-reviews/roblox>

**Short advertising video – overview of game**

[https://www.amazon.com/dp/B00NUF4YOA/ref=cm\\_sw\\_su\\_dp](https://www.amazon.com/dp/B00NUF4YOA/ref=cm_sw_su_dp)

**NSPCC Advice**

<https://www.net-aware.org.uk/networks/roblox/#>

**Roblox advice for parents**

<https://corp.roblox.com/parents/>

## Options for Parents

When a child adds a parent's email address to their account, the parent receives an email notification of the account creation and an invitation to review and/or update settings for the child's account. To make any requests for changes to your child's account or requests for the removal of personal information about you or your child from our services or that we stop the further collection or use (as applicable) of your or your child's personal information, contact us at [info@roblox.com](mailto:info@roblox.com). If a parent closes a child's account by contacting ROBLOX customer service at [info@roblox.com](mailto:info@roblox.com), this hides the account from all other ROBLOX users and outside parties.

We may use the birthdate a child used when signing up for our site to "graduate" him/her to have broader access to features on our sites when that user turns 13 years old. If we do so, we will attempt to notify the parent (by notifying the email address on file) prior to graduation and give them information on the change and what to do if they do not want this graduation to occur. We will also notify the user in advance through a message on the site.

**Customise Settings**

<https://en.help.roblox.com/hc/en-us/articles/212459863-FAQ-2-Step-Verification>

**Children's Privacy**

Registered users who are under 13 years old interact with the ROBLOX world in what we call "Privacy Mode." Privacy Mode limits who may interact with a user outside of games and limits the

user to a whitelist-filtered language system for making posts in all public and comment areas of the site. If a user under the age of 13 uses our messaging, posting, or chat functions, these features are filtered and/or moderated so that users are prevented from posting personal information about themselves.

We proactively filter the site to remove references to addresses, emails, phone numbers, and other personal information regardless of security and privacy settings. All text is also filtered for profanity, phishing, and adult or suggestive content. Our system is a combination of human and automated processes; like all filtering technology, our systems are not 100% effective.

## How does chat work with Roblox?

Players up to the age of 12 have their posts and chats filtered for inappropriate content and behavior. We also lock privacy settings to prevent any personal information from being shared.

Players age 13 and older have a less restrictive filter than the younger players, but it still blocks inappropriate content and behavior from being posted. These filters cover all areas of communication on Roblox, public, and private.

Our text filter is sophisticated and reacts to player behavior. If the player goes for a time without posting anything inappropriate, they'll be trusted to use a larger vocabulary. Users who trigger several infractions will have a more limited vocabulary for a while, until they improve their behavior.

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There are lots of videos on YouTube just search for Roblox and a number of variations of the game come up. Search for Roblox Chat and you can see what kinds of chat go on and how to change settings. Search Google too.

Remember to check who posted the information. Recognised organisations are likely to give more sound advice.